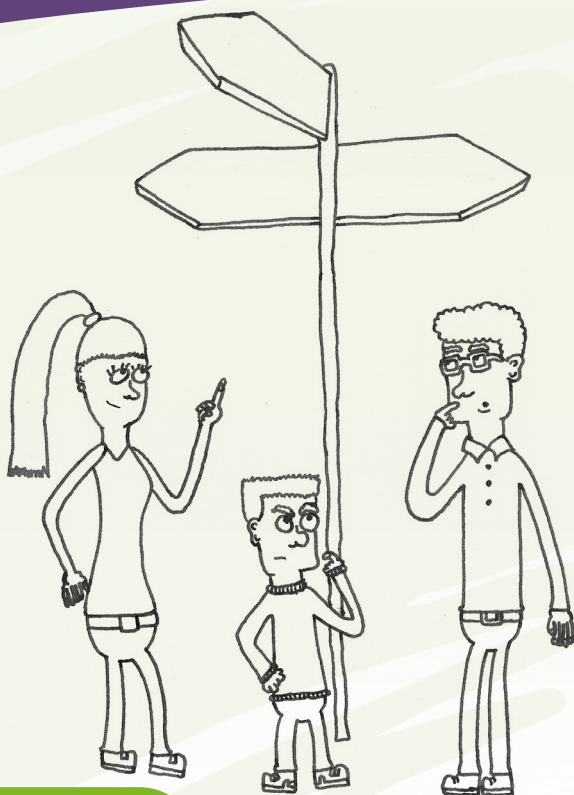


The

Keyworking Service



**Information for children
and young people**

David Gill



**Nottinghamshire
County Council**



**Nottingham
City Council**



**Nottinghamshire Transforming
Care Partnership**

What is a keyworker?

A keyworker is an individual who has experience of working with autistic children and young people and those with a learning disability aged (0-25 years). They will join your current network to support you and your family. We know that you and your family understand your care needs the best. Your keyworker is someone who will work with you, get to know what you are great at and to identify what you or your family might need support with.

A keyworker might do this by:

- Visiting you where you feel comfortable, this could be at home, at school or somewhere else you choose.
- Getting to know the people involved in your care team.
- Talking to you or your family on the telephone.
- Helping you to understand your care and support options, so you feel confident to make decisions.
- Helping you and your family to talk to professionals and to attend meetings with you.
- Helping you to access services that might be able to help you.
- Giving you information in a way that works for you and will help you to understand what treatment is available to you.
- Helping you to understand how the health, education and social care teams work together.
- Being the main contact for you and your family.
- Making sure that you are as involved as you want to be.

Who are the keyworkers?

There are keyworkers across Nottingham city and Nottinghamshire. Keyworkers will not replace any of your existing network of professionals; they are an extra person to support you and your family and will take the time to learn what is important to you and what works best for you. Keyworkers will keep you and your family at the centre of decision making so that decisions will be made with you, not for you.

Am I eligible for keyworker support?

To be eligible for support from a keyworker, you must:

- Have a diagnosis of autism or a learning disability.
- Have agreed to be on the Dynamic Support Register (DSR). The register helps services to know which young people need enhanced community support. It also helps services to work more closely together.
- Be in a mental health inpatient setting or at risk of being admitted.

The outcome...

- You are supported to remain safely in the community or safely discharged from hospital.
- You feel listened to, informed and involved.
- You experience a reduction in stress and uncertainty with increased stability.
- You receive timely access to the right personalised support .
- Assessment, care and support are integrated across health, education and social care.
- Well planned and managed transitions take place between services.
- You feel safe, happy, informed and listened to.
- You feel involved in your care planning.
- You understand the Care, Education and Treatment Review (CETR) process and feel able to participate.
- You are able to access a personalised health budget, if that is your preference.



Gaining your feedback...

We want to make sure we listen to your experiences and use these to better meet your needs, and the needs of other young people like you in the future. To help us achieve this, we will ask you, and your family what you think about your experience of having a keyworker. Your keyworker will discuss with you how you would be most comfortable giving your feedback.

Your feedback is really important to help us understand if having a keyworker is an effective way to support families and to prevent a crisis intervention. We believe that it is imperative to develop these services with young people and their families to help us to build a better service for families in the future.

Contact:

Nottinghamshire County Council

KeyworkingService@nottsccl.gov.uk

Nottingham City Council

Keyworking.service@nottinghamcity.gov.uk



The autism and learning disability keyworking service aims to empower and support children, young people and their families to have a voice that will be heard. The service will listen with an open mind, working creatively with families to champion their rights, break down barriers, to promote their health and wellbeing; ensuring they reach their full potential and are a part of their community.



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