

Meet Fred

Top Valley resident, Fred Brimble, has been relying on the Nottingham on Call service for years, and says: "it's my lifeline."

Fred lost his wife a few years ago and has since been living alone. Now in his eighties, Fred is living with a number of health conditions, in particular vertigo and macular degeneration. This affects his balance and can cause him to fall at home, as well as out on the steps that access his home. He is still determined to live independently for as long as he is able, and with the support of Nottingham on Call and nearby friends, he manages to do this with peace of mind, that someone will always be there.

"It is nice to have it here," said Fred. "I have collapsed three times at home, I have also fell down the steps outside twice. It's been so handy to just press this (alarm pendant), and know that there's somebody at the other end."

When Fred falls, or is feeling unwell, he is just able to press his alarm pendant, and a member of the Nottingham on Call team will be able to talk to him through the system's base unit. They will be able to establish what sort of help Fred needs, and if for some reason they can't hear him, or don't get a response, they will look to get urgent help in case he has collapsed, or is unable to respond for some reason.

"It's my lifeline. It's a very, very good service. I would be lost without it, and that's the truth."



0115 746 9101 atservice@nottinghamcity.gov.uk

www.nottinghamoncall.com

Nottingham On Call @NottinghamOn



Nottingham on Call

Worried about you or a family member living alone?

Have you just been discharged from hospital?

Wonder what would happen if you had a fall, or needed help and you had no way of alerting someone?



Nottingham on Call could be for you!

Our alarms are fitted in your home by a team of experienced engineers. They will show you how to use it and what to do if you have any concerns.

Our dedicated local call centre team is based just down the road in Nottingham.

If you have a non-medical and care related emergency we can come out to you, or we can alert an ambulance if you need urgent medical assistance.

We will always stay on the line until help arrives, and be there to talk you through any situation.



Mobile care

Would you like a similar peace of mind when you're out and about? Whether you're going to the shops, walking the dog, or even going away. We have a mobile alarm called The GO. This has two way speech, fall detection and GPS location.

This will enable you to contact us quickly, if you need help outside the home. We can remotely access your location using GPS location, and make sure help can be directed to you as soon as possible.

Tailored to you

As well as our standard offers, we provide bespoke packages, which can be tailored to suit your needs.

Get in touch with us today and our service advisors will be available to discuss what the best solutions would be for you, your family member or friend.

ALL PRICES
ARE AVAILABLE
ON REQUEST
Visit
nottinghamoncall.com
for more details

Our packages include:

REASSURANCE

- **A Lifeline System** which links directly to our contact centre
- **A Pendant Alarm** can be pressed wherever you are in the home to contact us
- **An Instant Response** from a trained professional, based just down the road. Our local knowledge helps us to offer the fastest response possible
- **Caring Operators** will stay on the line with you, until help arrives at your door
- **A Mobile Response** is available for non-medical and care related emergencies
- **A Falls Lifting Service** is a FREE addition to our personal alarm and monitoring support, to help non-injured fallers get up again

FALLS

This includes everything in the Reassurance package. In addition, we will provide a falls detector. This can be worn on the wrist or neck.

The falls detector will automatically raise an alert when you have a "hardfall" – fall to the ground with sudden impact.

In addition the falls detector has a panic button to press if you have a "softfall" – slowly or gradually fall to the floor.

KEYSAFE*

A police approved keysafe can be mounted discreetly on the wall outside your home. This will contain keys to your property so emergency access can be granted as necessary.

*for a small additional cost

